

# Rigal Oasis Hospitality LLP - Privacy Policy

## 1. Introduction

Rigal Oasis Hospitality LLP ("we," "our," "us") is committed to protecting and respecting your privacy. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you visit our website [Rigal Oasis \(rigaloasishospitality.com\)](http://rigaloasishospitality.com) , use our services, or engage with us in any other way.

## 2. Information We Collect

We may collect and process the following data about you:

- **Personal Identification Information:** Name, email address, phone number, and other contact details.
- **Payment Information:** Credit card details and billing information.
- **Booking Information:** Details of reservations and services requested.
- **Technical Data:** IP address, browser type, and other technical information collected through cookies and similar technologies.
- **Other Information:** Any other information you provide directly to us.

## 3. How We Use Your Information

We use the information we collect in the following ways:

- To provide, operate, and maintain our services.
- To process your transactions and send you related information, including booking confirmations and invoices.
- To manage your account, respond to your inquiries, and provide customer support.
- To send you promotional and marketing communications, subject to your preferences.
- To improve our website, services, and overall user experience.
- To comply with legal obligations and protect our legal rights.

## 4. Disclosure of Your Information

We may share your information with third parties in the following situations:

- **Service Providers:** We may share your information with third-party service providers who perform services on our behalf, such as payment processing and marketing assistance.
- **Legal Requirements:** We may disclose your information if required to do so by law or in response to valid requests by public authorities.
- **Business Transfers:** If we are involved in a merger, acquisition, or asset sale, your information may be transferred as part of that transaction.

## **5. Security of Your Information**

We use administrative, technical, and physical security measures to protect your personal information. However, no security system is impenetrable, and we cannot guarantee the security of your data.

## **6. Your Data Protection Rights**

Depending on your location, you may have the following rights regarding your personal information:

- **Access:** You have the right to request copies of your personal information.
- **Rectification:** You have the right to request that we correct any information you believe is inaccurate or complete information you believe is incomplete.
- **Erasure:** You have the right to request that we erase your personal information, under certain conditions.
- **Restrict Processing:** You have the right to request that we restrict the processing of your personal information, under certain conditions.
- **Object to Processing:** You have the right to object to our processing of your personal information, under certain conditions.
- **Data Portability:** You have the right to request that we transfer the data that we have collected to another organization, or directly to you, under certain conditions.

To exercise these rights, please contact us at +91-9395969933|7002158930

## **7. Cookies and Tracking Technologies**

We use cookies and similar tracking technologies to track the activity on our website and hold certain information. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent.

## **8. Changes to This Privacy Policy**

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on our website. You are advised to review this Privacy Policy periodically for any changes.

## **9. Contact Us**

If you have any questions about this Privacy Policy, please contact us:

- Email: [info@rigaloasishospitality.com](mailto:info@rigaloasishospitality.com)
- Phone: +91-9395969933|7002158930
- Address: RIGAL OASIS HOSPITALITY LLP, No.11, 2nd Floor, Bye Lane 06, Tarun Nagar Guwahati, Kamrup Metropolitan -781005 Assam, India